

Jotun Protects Property

GROUP REPORT 2011

Prepare for the future

Jotun is pleased to report that the company's longterm growth trend continued in 2011. However, the company does not measure success only by year-end results, but on actions taken to generate growth over time.

Jotun's strong performance in 2011 is not only a reflection of the hard work of Jotun employees around the world, but of entrepreneurial decisions made in the past to establish Jotun entities in promising markets. In addition to laying the foundation of Jotun's growth trend, the company's organic growth strategy has proven to be remarkably resilient, helping the company manage risk more effectively. This allowed Jotun to perform well in 2011, despite continued political unrest in the Middle East and North Africa and the emerging debt crisis in Europe.

While Jotun has always pursued new business opportunities, the company has recently announced plans to double production worldwide by 2020. In addition to expanding existing operations, Jotun has committed to the construction of factories in new markets and in regions where the company is already active through sales offices. This expansion programme represents a genuine challenge and requires significant capital resources, but Jotun is confident it has the experience, and the personnel, to succeed.

Over the past five years, Jotun has invested in group functions, common IT systems and recruiting and competence development initiatives to ensure the company growth is both structured and efficient. However, to achieve its ambitions, the company continues to rely on the skills and entrepreneurial spirit of its employees. By investing today, Jotun is confident the company will be able to sustain its positive growth trend, laying a strong foundation for the next generation.

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Jotun is a global leader in paints and coatings with 74 companies and 39 production facilities on all continents. In addition, Jotun has agents, branch offices and distributors in more than 80 countries.

The Jotun Group consists of four divisions, each with specific products, segments and geographical responsibilities.

Jotun Dekorativ has segment responsibility for Jotun's decorative paints, stains and varnish deliveries to the trade and Do it Yourself (DIY) markets in Scandinavia.

Jotun Paints has segment responsibility for decorative paints in all markets outside Scandinavia. The division also sells marine and protective coatings to selected markets in the Middle East and South East Asia.

Jotun Coatings has global segment responsibility for marine and protective coatings. The division also sells decorative paints in selected markets in Europe and in Asia.

Jotun Powder Coatings has global segment responsibility for powder coatings. The product portfolio caters for the architectural, functional and industrial market segments.

















Highlights 2011

Jotun Group

- Continued sales growth in all Divisions
- Profits impacted by high and rising cost of
- raw materials • Positive development regarding costs
- Launches new Group Technical Department
- New facilities opened in Malaysia and Singapore

Jotun Dekorativ

- Successful Scandinavian launch of new products; Lady Supreme Finish, Lady Interior Finish
- All time high sales in Sweden
- Record EBITA for Scanox
- Reached comprehensive Scandinavian distribution agreement with Bauhaus, a leading building supply store chain

Jotun Paints

- Fenomastic sales grew by 14 per cent in the Middle East & North Africa (MENA) while in South East Asia (SEA), Majestic EcoHealth grew by 22 per cent
- Jotun's retail chain grew by over 500 new shops in Asia Pacific and MENA
- Established Colour Ambassadors, an international team of designers, architects, and consultants to create Colour Trends 2011
- Woodshield re-launch in MENA achieved 23 per cent growth while its sales grew by 64 per cent in SEA

Jotun Coatings

• Seven new products successfully launched during Innovation/Global Launch 2011 programme

BUSINESS DIVISIONS

	50% Jotun Coatings
-	
	27% Jotun Paints
	14% Jotun Dekorativ
	9% Jotun Powder Coating

BUSINESS SEGMENTS

36% Marine Coa	tings
34% Decorative F	aints
21% Protective C	oatings
9% Powder Coa	itings

- 700 individuals trained to join sales force, globally
- Operations in Russia, Turkey, Poland and Abu Dhabi increased sales by more than 50 per cent
- Secured contract to supply protective coatings to the YaKeShi Wind Farm in China

Jotun Powder Coatings

- Launched Industrial products: Guard Gaze, Guard Miles and Guard Miles+
- Supplied Super Durable powder coatings to Turkish landmark Varyap Meridian Project
- Supplied the largest pipeline project in SEA (Gorgon LNG)
- Strengthened Single Source Solution concept in pipeline segment

Group sales and EBITA



EBITA is earning before interest, tax and amortisation.

GROUP KEY FIGURES

(Figures in USD million from consolidated group accounts)

REVENUE

Operating revenue Operating revenue outside Norway in %

COMPREHENSIVE INCOME

Operating profit Profit before tax expense Net cash flow from operations

PROFITABILITY

Return on capital employed, in % Operating margin, in % Return on equity, in %

YEAR-END FINANCIAL POSITION

Total assets

Investments in intangible and fixed assets Equity

Equity ratio, in %

Number of employees in group (FTE)

Number of employees in group (FTE), including 100 per cent in joint ventures and associate

DEFINITIONS

1) Return on capital employed % =	Operating profit - amortisation
	Average total assets - non-inte
2) Operating margin % =	Operating profit Operating revenues x 100
	, ,
3) Return on equity % =	Total comprehensive income for Average equity

2011 2010 1902 1 617 77 75 171 205 159 198 117 205 159 198 117 205 159 198 117 205 120 9.0 13.1 19.9 13.1 19.9 144 95 837 801 55.0 60.3 6013 5577 8296 7 819			
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144 95 837 801 55.0 60.3 6 013 5 577	2)	9.0	12.7
ed companies 8 296 7 819		144 837 55.0 6 013	95 801 60.3 5 577
	ed companies	8 296	7 819

on of intangible assets erest-bearing liabilities x 100

for the year x 100

Belle Chasse, Louisiana

Jotun completes upgrade of its Coatings factory on the coast of the Gulf of Mexico.

North Sea

Jotun Coatings wins contract to supply coatings to Statoil's Gundrun Platform, which will be deployed west of Stavanger.

Sandefjord, Norway

Jotun launches Group Technical, a new function tasked with improving operational efficiency throughout Jotun's global network.

St. Petersburg, Russia

Jotun Paints acquires nine hectares of land in the Fedorovsky Industrial Park as the first step in constructing a factory for production of paint and powder coatings.

Inner Mongolia, China Jotun Coatings secures agreement to supply protective coatings to the YaKeShi Wind Farm in China.

Rio de Janeiro, Brazil

Jotun announces plans to invest in a factory in Duque de Caxias to serve Brazil's growing offshore, industrial and marine activity.

Istanbul, Turkey

Jotun Powder Coatings wins contract to supply Super Durable powder coatings to the Varyap Meridian project, an iconic retail and residential development.

Riyadh, Saudi Arabia

Jotun Saudia opens new offices in Bilda Mall, Riyadh following another year of strong results.

Abu Dhabi, UAE

Jotun wins contract to supply coatings for seven packages for the Takreer Ruwais Refinery Expansion Project, representing one of the largest Protective contracts won by Jotun to date.

Nilai, Malaysia

Jotun Paints opens the largest paint factory of its kind in the Asia Pacific region. The 93,000 square meter factory will also serve the Singaporean market.

Quingdao, China

Jotun COSCO Marine holds groundbreaking ceremony for the construction of a new 85,333 square meter factory to serve China's growing maritime activity.

Manila, Philippines

Jotun establishes a sales company in the Philippines to meet the increased demand for marine and protective coatings in the local market.

Jotun supplied Protective coatings to the Istinye Park shopping mall in Istanbul, Turkey. Developed by the Doğuş Group and designed by the US-based Development Design Group (DDG), Istinye Park has won multiple awards for its grand central entertainment rotunda, an open-air lifestyle center and glass-roofed indoor retail space.

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Morten Fon, President and CEO, Jotun Group

Jotun Group

Jotun's business model has proven to be remarkably resilient, despite a number of unexpected events that impacted the global economy, including political unrest in the Middle East and Europe's debt crisis. The company's long-term growth trend continued in 2011 with improved sales in all segments and divisions. However, the rising cost of raw materials is likely to continue to weigh on profits and an expected slowdown in the marine segment will impact results going forward. The company has taken decisive action to manage these potential risks and continues to improve efficiency and lower costs.

continued to move forward on a number of other projects in Norway, China, Brazil, Just as Jotun's growth today is a result the world.

8,000 new employees within the next dec- foundation for responsible growth today, ade. While the pace of this growth rep- management can secure Jotun's long-term resents a significant challenge, Jotun has sustainable development for decades to accelerated the implementation of compe- come. tence development and training systems to ensure new personnel both master nec- Jotun Dekorativ essary skills and abide by Jotun values.

enterprise resource planning system.

Jotun has a long history of behaving re- Jotun Dekorativ is responsible for the sale

Jotun's organic growth strategy requires employees, suppliers, shareholders, the that the company commit to a significant environment and society. The revised CR investment programme. This capital will concept applies to anti-corruption measbe used to fund the construction of fac- ures, sustainability, transparency and tories in existing, developing and green- policies governing local CR programmes. field markets. In 2011, Jotun opened new (Note: Details of Jotun's extensive CR acfacilities in Malaysia and Singapore and tivities are included in a separate report.)

Russia, the United States and the United of decisions made decades ago, both the Kingdom. In addition, the company has Board of Directors and Group Manageidentified business development opportu- ment Team remain committed to building nities in a number of new markets all over a strong company for the future. The scale of investment and the pace of Jotun's development over the next 10 years represent To achieve Jotun's growth targets, the great challenges and opportunities for the company must hire between 6,000 and company. However, by building a solid

Jotun Dekorativ posted positive sales growth in 2011, continuing its modest but The company has also worked to develop steady growth trend. The division celestandardised systems and common prac- brated the launch of a number of premium tices which apply to the whole organisa- products and customer driven concepts tion to help manage this rapid growth. In and work continued to realign Jotun's 2011, Jotun launched Group Technical, production model. To help combat the which has been tasked with improving rising price of raw materials that have unoperational efficiency. Work continues to dermined profitability, the division raised roll out common IT platforms throughout prices and renewed its focus on lowering Jotun's global network, such as the Matrix costs by improving efficiencies throughout the organisation.

sponsibly in all regions where the compa- of decorative paints in Norway, Denmark ny is active. However, to align the compa- and Sweden. These mature markets are ny's future growth with it's values, Jotun characterised by increasingly demandintroduced a revised Corporate Respon- ing customers and a highly competitive sibility programme in 2011 defining how environment. In addition to competing the company interacts with customers, for market share with global suppliers,



The management team (left to right): Ben Guren, CFO (Finance & IT), Erik R. Aaberg, Jotun Paints, Morten Fon, President & CEO, Esben Hersve, Jotun Coatings, Bård K. Tonning, Jotun Dekorativ, Martin Chew, Jotun Powder Coatings.

"To achieve Jotun's long-term ambitions, the company has committed significant resources to fund new construction and build systems to ensure that our growth is

"By offering unique products supported by strong marketing campaigns and working closely with dealers to improve the consumer shopping experience, Jotun has strengthened its leading market share in Scandinavia.'

Bård K. Tonning, Group Executive Vice President, Jotun Dekorativ





The Jotun values

We conduct our business with loyalty, care, respect and **boldness**, in the interest of customers, employees, owners and others with whom Jotun has relationships. By **loyalty**, we mean that we are reliable, trustworthy and committed. When we **care**, we help and support others, display trust and empathy and protect the environment. We show **respect** by valuing the differences in people, being honest and fair and treating others the way they expect to be treated. Finally, we demonstrate **boldness** when we take initiatives to create the future and support change and communicate openly.

Jotun's development



Full time employees



Operating revenues

(Total sales NOK mill, incl 100% in joint ventures and associated companies)



Production volume (litres/kilos)

1000 tonnes



shops and retail superstores that sell "pri-tion for quality and innovation. vate labelled" products. To ensure Jotun ers and professionals, Jotun works closely outlets in Norway, Denmark and Sweden.

region, Jotun remains focused on product innovation. Over the past five years, concerns about the environment and health

Jotun also competes with both local paints products help strengthen Jotun's reputa- other regions.

In 2009, Jotun decided to build a new facproducts are readily available to consum- Jotun has developed a number of packag- tory at the Vindal site in Sandefjord. The ing and in-store concepts to improve the 13,000 square-meter facility is expected to with these chain stores. For example, in consumer experience. For example, Jotun be operational in March 2012. The factory 2011, Jotun reached a comprehensive repackaged its popular topcoat product will be equipped with a system to transdistribution agreement with Bauhaus, a Jotaplast in a rectangular can and sold the port slurry directly from the tanks, autoleading building supply store chain with product with rollers, creating an all-in-one mated in-line mixers linked to computer product. Jotun also markets related prod- systems to improve quality control, bar ucts as one integrated system, combining code scanners to manage finished goods To secure its leading position in the Nordic primers, paints and finishes in one attrac- and equipment to eliminate impurities tive display area. This concept simplifies from used solvents to cut down on waste. the shopping experience, and encourages Investment in these automated systems consumers to buy into the whole system will improve safety and raise productivity. issues have created rising consumer rather than selecting among competing demand for more odourless, low-VOC products. The division has also invested Next year's results may be impacted durpaints. Jotun remains a pioneer in the in more user-friendly web-enabled soft- ing the implementation phase as producdevelopment of specialised water borne ware for Multicolor tinting machines. The tion moves from older factories to Vindal, paints that are not easily replicated. Once new software is currently being rolled out but the division's focus on improving established in the market, these premium in Norway, and will soon be extended to profitability, product innovation and new

Raw materials

More than half of Jotun's total costs refer to the purchase of raw materials. Since 2008, the price of copper, epoxies and titanium dioxide and other raw materials used in paints and coatings has steadily increased, impacting Jotun's profitability across all segments. To manage these issues, Jotun works closely with selected suppliers to build long-term relationships, helping to ensure the company gets the best terms available in the market. To improve profitability, Jotun has been forced to raise prices in all segments worldwide, and for certain raw materials, hedged against price fluctuations.

Many factors influence the price of raw materials. For example, the cost of epoxies, including compounds like naphtha, suppliers out of business, cutting global propylene, benzene and bisphenol, are linked to developments in the global petrochemical industry, while the price of copper and zinc, which are especially important components in Jotun's marine coatings, may be influenced more by market speculation than global demand. The remarkable rise in the price of titanium dioxide in the last three years has its roots in the financial crisis, which put many



supply by an estimated 10 per cent in 2009.

In the second half of 2011, prices for some raw materials (like epoxies, solvents, and emulsions) have stabilised. However, persistent global supply issues continue to drive the cost of titanium dioxide upward, with no relief in sight. Jotun is focused on researching different innovative coatings formulations and working

"Jotun Paints regional and segment diversity has enabled the division to record positive results, despite operating in a number of regions affected by severe political

Erik Aaberg, Group Executive Vice President, Jotun Paints

with chemical companies to find more affordable alternatives to reduce costs. While the raw materials issue represents a persistent threat to Jotun's profitability, it should be noted that all paint suppliers face similar challenges. As a result, the effective systems Jotun has implemented to manage the issue, combined with its strong R&D capacity, represent a competitive advantage

"Despite margin pressure and declining newbuilding orders in the shipping industry, Jotun Coatings strong results demonstrate the durability of the division's growth model."

Esben Hersve, Group Executive Vice President, Jotun Coatings

ments outside the Nordic region.

Jotun Paints

Jotun Paints continued its long-term growth trend recording positive develop- To stimulate future growth, Jotun continues ever, significant gains in volume were offments in both sales value and volume in to invest in new markets where signs of po-2011. The division successfully launched litical and economic stability have created had a negative impact on margins. The new decorative products and innovative increased demand for paints. At present, division celebrated the launch of several marketing concepts to help secure Jotun's Jotun Paints is working to develop sales exciting new products, and announced a leading market share in the Middle East in Laos, Cambodia and Pakistan, among and strong position in South East Asia. others. The division's expansion project in Like the other divisions, Jotun Paints im- North Africa (Morocco and Algeria) conplemented measures to protect margins tinues, despite delays caused by political by raising prices to help manage the ris- unrest and challenging market conditions. ing costs of raw materials. Furthermore it continues to cooperate closely with its About 67 per cent of the division's busireliable delivery at sustainable prices.

erate factories throughout the region, in- tional developers, architects and contraccluding in countries where political unrest tors. Jotun Paints also works with sales continues. However, in some countries, teams in Jotun Coatings and Jotun Powder poor security, combined with limited ac- Coatings on high-profile infrastructure liable access to raw materials. cess to fuel and raw materials have made and architectural projects to meet interconditions difficult. Jotun has suspended national specification requirements. By The division will remain focused on buildproduction in Yemen. While sales contin- working across borders, segments and ing stronger relationship with global cusue in Libya, Syria and Jordan, the markets divisions, Jotun can offer a Single Source tomers in both segments to secure Jotun's are likely to continue to be affected by Solution for customers seeking a fully in-position as a preferred supplier. unstable political conditions.

The division is responsible for Decorative, Overall, Jotun Paints anticipates its Marine and Protective segments in more growth trend will continue over the next than 20 countries spread over the Middle few years. In addition to stable marine land for the construction of a new factory East and South East Asia. This regional coatings sales and positive developments in Russia and will begin construction of and segment diversity allows the division in the Decorative segment, the division is a factory in Brazil. In China, Jotun is exto offset slow growth in countries affected encouraged by sales growth in the Protec- panding its existing factory in Zhangjiaby political unrest with positive growth in tive segment, especially in Malaysia and gang and building a new factory in the others, including the UAE (Abu Dhabi), the UAE, where the division recently won northern coastal city of Qingdao. The Saudi Arabia, Oman, Oatar, Pakistan, In- a lucrative contract for the upgrade and company is also upgrading facilities in the donesia, Malaysia, Thailand and Vietnam. expansion of the Takreer Ruwais Refinery United Kingdom and the United States,

existing markets and investing in expan- and monitor political events in the Middle

perience have laid a solid foundation for opening of a new state of the art facility strated that regional and segment diversity future growth. Many of the products, sys- in Nilai, Malaysia. Stretched over 93,000 can generate growth even in difficult cirtems, and routines developed by Jotun De- square meters of land, the new factory is cumstances, an advantage not shared by korativ in Sandefjord are also conceived the largest in South East Asia. In addition many competitors. to support growth in the decorative seg- to supplying paints for all segments in Malaysia, the factory will also serve Sin- Jotun Coatings gapore, which remains a critical market In 2011, Jotun Coatings' growth strategy for marine coatings.

tegrated coatings package.

The division continues to build capacity in to focus on costs to improve profitability and Training Centre in Singapore.

concepts to simplify the consumer ex- sion projects. In 2011, Jotun celebrated the East closely. However, Jotun has demon-

continued to generate positive results in the Marine and Protective segments. Howset by the rising cost of raw materials that number of growth initiatives, consistent with Jotun's overall strategy. Jotun Coatings also manages the sale of decorative paints in select markets in cooperation with Jotun Paints and recorded satisfactory results during the year.

network of regional suppliers to ensure ness comes from the sale of decorative Jotun Coatings took a number of steps to paints, a market divided between the improve profitability. In addition to a reconsumer-focused retail (BIY) market and newed focus on lowering operating costs, While profitability remains a concern, the the project market. Sales in the consumer the company raised prices on selected division's growth was also slowed by con- market remain strong. While in the project products. Externally, the division will tinued political unrest in the Middle East market, the division has been successful in continue to negotiate with customers on and North Africa. Jotun continues to op- coordinating its sales approach to multina- contract price adjustment clauses linked to the rising cost of certain raw materials. Internally, Coatings will continue to work closely with Group Purchasing ensure re-

Jotun Coatings has invested in both existing and new markets to meet rising demand for coatings. In 2011, Jotun acquired in Abu Dhabi. The division will continue and opened a new Sales-Service-Logistics

JOTUN DEKORATIV



Employees per 31.12.11: 2751 Production facilities:		Sale: Mill NC	-		
Egypt	6000	F			
Indonesia	5000	F			ņ
Malaysia (2)	4000	L	233	3782	3843
Oman		2491	32		
Saudi Arabia (2)	3000	~ ~			
Thailand	2000	H			
United Arab Emirates (2)	1000	F			
Vietnam					
Yemen		07	08	09	10

Production fa	acilities:
Australia	South Kor
China (2)	Spain
inland	Turkey
ndia	United Ki
Singapore	USA
South Africa	



mployees per 3	31.12.11: 1080		Sales Mill NC			
Production facil	ities:	6000	╞			
zech Republic	Thailand	5000	F			
ndia	Turkey	4000	L			
ndonesia	UAE	3000	L			
Aalaysia		5000		_		5
lorway		2000	1194	1259	1139	132
Pakistan		1000	\vdash			
audi Arabia						
			07	08	09	10

Martin Chew, Group Executive Vice President, Jotun Powder Coatings

In the Marine segment, which accounts for and macro-economic events. Political unpremium and mid-range marine coatings varied but were overall positive. are expected to support Jotun's high performance SeaQuantum brand and help To achieve optimal distribution of producin antifoulings.

offshore area and welcomed the launch of and improve profitability. Jotamastic 90, an innovative epoxy mastic coating in demand in both the shipping In the past three years, Jotun Powder and nuclear power.

optimistic. Because the rising price of and has implemented concepts to further raw materials impacts all coatings sup- strengthen customer relationships. pliers, the division's ability to manage the issue effectively represents a competi- Last year, the division successfully tive advantage. Moreover, the division's launched three new products for the Ingeographical diversity helps reduce the dustrial segment. Future focus projects company's exposure to economic risk. By include expanding into new industries and remaining focused on quality products, developing coatings for new substrates. customer service and continued invest- The division has also worked to ensure ment in existing and new markets, Jotun that Jotun GreenSteps is embedded in Coatings is in a good position to secure its innovation process by continuing to future growth.

Jotun Powder Coatings

Jotun Powder Coatings' growth trend continued in 2011, with overall improvement Jotun Powder Coatings anticipates growth in both sales and volume. The Industrial will continue next year, but results may segment, which represents the majority of be impacted by the threat of recession in the division's earnings, saw an increase in Europe and continued unrest in the Midsales of nine per cent. Sales grew by about dle East and North Africa. However, by five per cent in both the Architectural and remaining focused on the evolving needs Functional segment.

While positive, the division's 2011 results continue to rise. were impacted by a number of political

a significant part of the division's results, rest in the Middle East and North Africa it is expected that declining newbuilding resulted in delays or cancellations of orders over the next few years will reduce some high profile projects that depressed growth. However, the division's increased volumes. The rising cost of raw materials focus on the on drydock and maintenance impacted profitability, resulting in upward market, and the recent introduction of adjustment of prices. Results in Europe

retain the company's leading market share tion facilities, the division is in the process of reviewing its supply chain structure. In Asia, the division is building a new fac-In the Protective segment, which com- tory in China, and is evaluating plans to prises about one third of the division's upgrade its factory in Malaysia to meet earnings, Jotun sees significant growth rising demand in South East Asia. In Eupotential in the years ahead. In 2011, the rope, the division is also studying ways to segment saw exceptional growth in the improve its supply structure to lower costs

and offshore industries. The division will Coatings has focused on the development continue to invest in new products and of new powder coatings that can be used strengthen expertise in new industry seg- to coat new substrates like Medium Denments, such as mining, renewable energy sity Fibreboard (MDF) and coatings that reflect heat in countries with warm climates. The division is re-engineering ex-Looking ahead, the division is cautiously isting products to meet new market needs

> push for more sustainable, low-heat curing products and more sustainable powder coatings solutions.

> of customers in all segments, the division is confident that sales and volume will



Bringing "penguins" together

Jotun has developed in common practices, training programmes and web-based IT systems to ensure the company works effectively across borders. But to build "Penguin Spirit", nothing can replace faceto-face meetings. From smaller gatherings between colleagues from different countries included festive entertainment, speeches to larger events involving hundreds of employees, Jotun remains committed to bringing people together.

Jotun held a number of large events in 2011. In March, about 600 people gathered

at Jotun's new Singapore Sales-Service-Logistics & Training Centre to celebrate the opening of the new facility. The following day, about 800 people gathered in Nilai, Malaysia to celebrate the opening of a new state-of-the-art factory. Both events and dancing, and were attended by employees from Singapore, Malaysia and other countries in Asia and Europe.

Last summer, Jotun employees from Norway, Sweden and Denmark gathered

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at Oslofjord Conference Center for the biggest internal event ever organised by Jotun in Europe. Over 1,500 Jotun personnel and their companions enjoyed an evening of great entertainment. Acts included performances by Jotun staff, and a number of well-known Scandinavian performers. These events require a great deal of work to organise, but remain critical to Jotun's efforts to generate loyalty and strengthen the company's ability to work more effectively across borders.

By some estimates, about one in five vessels in the world fleet have been coated by Jotun. In Turkey, Jotun commands a leading market share in the Tuzla Bay Shipbuilding Region, home to about 48 separate shipyards.

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& JOTUN

"Jotun's future success will not only be determined by growth in volumes, profits and market share, but also by how we recruit and develop new and existing employees."

Per Harald Engesaeth, Group Vice President, Human Resources



Jotun Academy

Jotun Academy lies at the heart of Jotun's competence development efforts. In total, the Academy offers 32 courses in eight different multi-tiered categories, including Management, Human Resources, Sales, Purchasing, R&D, Operations, Technical Sales Support, and stand-alone modules on Project Management and Presentation Skills. The company also cooperates with a number of external organisations, including select universities and Orkla, Jotun's largest shareholder, which offers valuable courses on Brand Academy, Communications, Key Account Management, and Purchasing, among others. As a knowledge-based company, Jotun Academy remains a critical element in Jotun's growth objectives, helping to build competence throughout the organisation.

It's all about people

Over the next decade, Jotun will expand its presence in both new and existing markets. While this effort will require significant capital resources, Jotun's future success depends on its ability to attract, develop and support a new generation of competent, dedicated, and skilled workers.

Jotun has always relied on skilled local gathering and coordinating training ac-Human Resources (HR) staff to recruit, tivities and programmes that support the train and retain new personnel. But with group and segment business strategies. the company entering a period of rapid The CDD has invested in a broad range expansion, Jotun's challenge will be to at- of tools and systems to support employee tract and select the right candidates who growth, from executive and intermediate can contribute to this growth. By the end management training to technical skills of 2011, Jotun is made up of about 8,600 development, language proficiency to people, and the company expects to add safety awareness. Many of these courses between six to eight thousand employ- are offered in a classroom setting through ees by 2020. To facilitate this expansion, the Jotun Academy, but the CDD also Group HR has improved and strengthened provides employees with a broad range the recruitment process and increased the of career development opportunities via competence development initiatives. e-learning modules, available in different languages. While these courses and train-Hire for life ing programmes support Jotun's growth

In 2011, Jotun launched a number of train-strategy, they also enable employees to ing activities and workshops that cover all develop their careers, helping to build loyphases of the recruiting process, including alty to the organisation. employer branding, advertising, document handling, interviewing, selection With about 1,300 new employees hired in and induction. These practices will not 2011, Jotun's rapid expansion has already only help Jotun find the right candidates impacted company's employee demobut enable more efficient and targeted re- graphic, creating a younger, more ethnicruiting. Proper mapping of the position's cally and culturally diverse workforce. required competencies helps Jotun save However, the company's organic growth time by focusing on the most appropriate strategy allows Jotun to internalise new recruiting pool and offers potential can- employees over time, strengthening its didates a better sense of Jotun's expecta- strong corporate culture and creating tions for a specific job. Likewise, Jotun a rich talent pool of experienced Jotun will use psychometric and ability tests, employees with the skills necessary to which provide reliable tools to evalu- manage the company's future growth. To ate potential employees more accurately retain its ability to cooperate effectively and fairly. By taking a more scientific across borders, all of the company's reapproach to recruiting, Jotun is in better cruiting and competence development efposition to attract and hire the candidates forts remain focused on strengthening the who will develop themselves and support organisation's common culture, grounded the company's goals. in Jotun values.

Train for life

While Jotun's business is paints and coatings, the company is a knowledge-based enterprise that relies on the technical, operational, marketing and management skills of its employees to succeed. Established in 2006, the Competence Development Department (CDD) is responsible for

Svein Stolpestad, Group Vice President, Business Development & Strategy

Structured growth

Over the last three decades, Jotun's expansion into new markets has been characterised by a bold entrepreneurial spirit that has fuelled the company's remarkable growth. To generate market opportunities for the next generation, Jotun is working to accelerate its organic growth strategy in a more ambitious and structured way.

While Jotun's strong results in 2011 owe 300 employees. Jotun commands leading lie in the past. Indeed, Jotun had the fore- ern Europe and Central Asia. sight to establish operations in promising regions in the Middle East, South East Investing in the future Asia and China decades before these Jotun's growth strategy is managed by achieve better results, faster.

The Turkish model

practices, such as the company's develop- jects are implemented in a way consistent ment in Turkey. Jotun representatives first with Jotun's core business principles. made contact with an agent in Turkey in 1986 to manage a marine coatings ac- While Jotun recognises that all markets are a powder coatings factory.

owned by Jotun and staffed by more than ades to come.

much to the hard work and dedication market shares in all segments, and the of Jotun employees during the year, the company has become a vital distribution foundations for the company's success hub for Jotun's growing business in East-

markets experienced rapid and long-term the Business Development Department economic growth. Jotun remains commit- (BDD). Launched in 2006, the BDD is ted to further expansion in both new and responsible for providing feasibility studexisting markets, but understands that the ies, business support and assistance in time required to pursue an organic growth coordinating investment capital for divistrategy may represent a competitive dis- sions and regional managers to expand advantage in some regions. By structuring into new markets. More recently, the BDD this process more effectively, Jotun can has worked to generate new projects, and helped to accelerate the implementation of company growth initiatives. Each division remains responsible for its own growth While focused on the future, Jotun also strategy, but the BDD works to ensure that looks to the company's past record of suc- these initiatives are consistent with overall cessful expansion projects to identify best group and segment strategy and that pro-

count. By 1989, the company had estab- different, the BDD is seeking to replicate lished a joint venture with two partners in the company's successes in Turkey and in Istanbul, who began bidding for contracts other regions. At present, the BDD is supin the Marine and Protective segments porting expansion projects expansion proand evaluating the market for decorative jects in Morocco, Algeria and Brazil. In paints. In the early 1990's, Jotun began the latter, Jotun has acquired land to build construction of a wet paint factory, invest- a factory to produce marine and proteced in warehousing facilities, and acquired tive coatings. Jotun has also identified 22 markets with significant market potential some of which are strong candidates for It should be noted that during this period, factory construction, such as the Philipthe Turkish economy was suffering from pines, Bangladesh, and Cambodia. Jotun high inflation, but economic reforms put anticipates that by 2020, the company will in place in 2001 helped stabilise prices double the output from existing factories, and lay the foundation for future growth. and add about 10 new factories in new With production capacity for all four seg- markets. Achieving Jotun's strategic amments in place, Jotun was in an excellent bitions represents a significant challenge, position to serve Turkey's rapidly expand- but by providing a stronger framework for ing economy and growing middle class. growth, Jotun can accelerate its expansion Today, the two companies are wholly- and secure the company's success for dec-



"Our goal is to identify promising new markets and act decisively to establish Jotun

"Jotun's values are grounded in our history and are the key to our future success."

importance on its values and in particular on building loyalty among the employees.

These efforts have resulted in a low average global turnover rate of six per cent.

Morten Fon, President and CEO, Jotun Group



Jotun's success in building a strong corporate culture has contributed to low

"Penguin Spirit"

With 8,600 employees spread all over the world, Jotun's global workforce is defined by its ethnic, religious and cultural diversity. But for all their differences, Jotun employees are joined by "Penguin Spirit", the corporate culture that supports ethical behaviour, teamwork and engagement with the communities where the company is active.

Jotun's values have been shaped by the employee turnover, a solid global reputa-Gleditsch family, who for three genera- tion for responsible behaviour and helped tions have consistently championed ethi- the company attract quality personnel. cal business standards, while maintaining "Penguin Spirit" is also recognised by a strong commercial focus. The family customers, partners and Jotun's network has demonstrated a willingness to stand of dealers who appreciate responsive and behind employees, support both global professional service. Indeed, Jotun has and local charities and invest significant enjoyed success in building long-term resources into health, safety and environ- relationships with both local and multinational customers all over the world - relationships built on trust established over

ferent cultures, where Jotun employees Expressing Jotun values

often see their colleagues as part of an Jotun's corporate culture is reflected in the company's approach to Corporate Responsibility (CR). This approach em-The strong Jotun brand, expressed by the braces the responsible attitudes towards penguin logo, has also become a power- customer and suppliers, employees, shareful symbol that has helped unite employ- holders, the society and the environment. ees from different parts of the company's With an ambitious growth strategy that global network. For years, Jotun success- aims to double the company's production fully relied on the good judgment of man- by 2020, Jotun faces many challenges. agers to communicate Jotun values and However, because this growth will occur ensure the company behaved responsibly. organically, Jotun avoids the corporate However, as Jotun entered a period of rap- identity conflicts that often beset compaid international expansion, the company nies that grow by acquisition. Investment recognised that significant investments in systems and programmes will strengthare required to support the growth of a en Jotun's durable platform of shared values, and through the action the company is confident that "Penguin Spirit" will be successfully transferred to the next

The future is innovation

Jotun's success has always been grounded in innovation and the company continues to be committed to growing its research and development capacity.

petitive conditions in different markets produce. and helping to lower production costs by to support the company's expansion.

Meeting market demands

tive to emissions.

At the same time, the rising cost of en- pensive. ergy has spurred Jotun to develop a broad eraging its R&D competence to develop growth. specialised products for renewable energy infrastructure and thereby enter new market segments.

Building a competitive advantage

In emerging markets, Jotun competes with low-cost providers, many of who market coatings as commodities. In mature markets Jotun competes with multinational companies with strong R&D budgets. To

Jotun R&D faces three primary chal- remain competitive, Jotun must continue lenges: Responding quickly to emerging to develop unique, premium products that market trends, managing complex com- add genuine value and are difficult to re-

developing new formulations by the use of To meet all these challenges, Jotun needs less expensive raw materials. At the same to grow its R&D capacity. At present, time, Jotun's ability to develop and launch Jotun has about 250 R&D personnel, but innovative, specialised coatings solutions plans to recruit an additional 200 skilled in all segments is critical to the company's personnel throughout the world by 2020. growth ambitions. To meet these challeng- Jotun is also investing in new R&D faes, Jotun is committed to investing in new cilities in China, and is evaluating plans R&D personnel and facilities worldwide to expand existing R&D facilities and Dubai, Norway and Malaysia.

Next-generation coatings

Jotun already has established itself as an Looking ahead, Jotun will continue to inindustry pioneer in the development of vest in the development of performancenew paints and coatings. For example, driven functional coatings and specialised increased demand for healthier, more products for specific industry segments. environmentally-friendly paints and coat- Already, the company is working with ings has resulted in the development of new odour-free paint formulations that water borne paints in the decorative seg- are washable, dry faster, and resist dirt ment, such as Majestic EcoHealth, Lady and bacteria, creating healthier interiors. Supreme Finish and SENS, an odour-free Jotun engineers are also working with interior paint formulated for users sensi- new technologies that help reduce Jotun's dependence on titanium dioxide, a raw material that has become increasingly ex-

range of new products to help customers While some new formulations may take reduce fuel costs, from heat-reflective ex- time to reach the market, Jotun remains terior paints to powder coatings that cure committed to pushing the development at lower temperatures. In the Marine seg- of new kinds of coatings to strengthen its ment, Jotun has developed SeaQuantum global brand for quality. By investing in X200 a premium antifouling that can help research and development facilities and owners significantly reduce bunker costs. personnel, Jotun will continue to produce In the Protective segment, Jotun is lev- quality products that will help drive future



Life cycle analysis

With a rising global focus on sustainability, coatings have attracted increased attention from users seeking to protect and preserve assets. To help customers understand this issue, Jotun has leveraged its technical knowledge to perform Life Cycle Analyses (LCA) for select customers and projects. LCA is the only internationally recognised standard method to evaluate the environmental footprint of manufactured goods and industrial construction projects. LCAs track environmental impacts along the entire value chain, allowing customers a more accurate tool to measure the total impact their operations have on the environment. For example, and internal Jotun LCA concluded that more energy is consumed extracting and producing raw materials than in the paint production phase, while transportation represents a greater portion of carbon output than emissions from paint factories.

"At Jotun, research and development is more than science – it represents a critical strategic asset that is key to achieving the company's growth ambitions."

Bent W. Haflan, Group Vice President, Research & Development



In 2011, Jotun successfully launched a number of products in support of its LADY brand, including LADY Interior Finish for wood wall and ceiling panels and LADY Supreme Finish, a washable paint for wood mouldings and furniture.

Ine



"Building strong premium brands in the Decorative segment requires a deep understanding of customer needs supported by an innovation-driven product development process. But to make the sale, the company relies on sales and marketing personnel to reach our target groups and R&D to ensure our products keep Jotun's promises."

Erik R. Aaberg, Group Executive Vice President, Jotun Paints Bård K. Tonning, Group Executive Vice President, Jotun Dekorativ



Protecting assets in Urban Heat Islands

In an increasingly urbanised world, the Urban Heat Island (UHI) effect has become a growing phenomenon. The combination of waste heat generated by energy usage in densely populated areas combined with building materials that retain heat can raise urban temperatures significantly. Cooling buildings in UHIs, especially in tropical climates, represents a significant cost. To help developers and architects combat the UHI effect, Jotun has developed Jotashield Extreme, which protects assets in harsh tropical climates against the corrosive effects of both ultraviolet and infrared light. Now available in the Middle East, North Africa, South East Asia and China, Jotashield Extreme offers long lasting protection and cooler interiors, reducing energy consumption and corresponding emissions.





Understanding the consumer

By understanding what informs decisions made by consumers and professionals and being sensitive to how they use Jotun products and evaluate the end result, Jotun has been successful in identifying key drivers that lie behind purchasing decisions.

Jotun's decorative paints provide end-us- Interior Finish for wood wall and ceilers with value and beautification through ing panels and LADY Supreme Finish, a colour, finishes and protection. But Jotun's washable paint for wood mouldings and success in this segment also relies on the furniture. In MENA and Asia, Jotun recompany's ability to ensure its premium launched its popular Woodshield stain and products are available in high quality varnish, and Jotun launched Strax Easy shops, wherever Jotun is active. Being the Clean, a washable paint that contains no paint company that consistently delivers harmful chemicals in China and South on quality and achieves good distribution East Asia. will continue to give Jotun the edge.

Emerging trends

The company has also developed a num-Three trends dominate the global Decora- ber of innovative marketing strategies tive segment. First, rising concerns about to appeal to consumers. In Scandinavia, the environment has lead to increased Jotun has re-packaged its popular topcoat investment in the development of solvent- product Jotaplast and introduced new infree water borne paints. Second, consum- store displays that encourage shoppers to ers suffering from allergies and respira- view related Jotun products as one intetory illnesses are seeking healthier paints grated system. In the Middle East, Jotun that do not contain chemicals that may worked with an international team of deaggravate symptoms. Finally, consumers signers, architects, and consultants to creand professionals are seeking longer-last- ate Colour Trends 2011 - a brochure and ing and washable paints that are easier to website that helps consumers learn about apply and dry faster. exciting the developments in home design. Jotun has also invested in Jotun kiosks Turkey), South East Asia and China. In Inspiration Centers.

Jotun markets decorative paint in Scan-placed at strategic locations at high-end dinavia, the Middle East & North Africa malls in the Middle East to raise Jotun's (MENA), Southern Europe (including profile and help direct consumers to Jotun the past few years, Jotun has launched a number of products to meet these trends, The sale of decorative paints represents including solvent-free interior paints such about 34 per cent of Jotun's business. as SENS in Scandinavia and Majestic While results for the project market are Eco-Health in South East Asia and China. sensitive to macro-economic trends, the Last year, the company introduced Jotash- retail market tends to produce more conield Extreme, a heat reflective exterior sistent results, even in regions experiencpaint that helps users reduce fuel-usage re- ing slow growth. Together with product lated to cooling buildings in hot climates, innovation and strong marketing, Jotun is and continues to find success with Lady confident that the company will continue Effects, a paint that provides consumers to build a strong global brand for quality with stylish design options. and innovation in this dynamic segment.

Pioneering smarter paints

In 2011, Jotun continued its pioneering tradition in the development of advanced decorative paints. In Scandinavia, Jotun launched a number of products in support of its LADY brand, including LADY

Reaching the market

Gene Town, Divisional Vice President, Jotun Protective Coatings

Positioned for growth

Jotun is in strong position to grow rapidly in the Protective coatings segment by remaining committed to excellent customer service and anticipating the evolving needs of the market.

With an estimated global market value of Managing specifications and contractors. Similarly, protective players - wherever they are. coatings suppliers are divided between local suppliers, which serve about two Specialised coatings thirds of the global market, and a number Product innovation remains a core key to

Regional and segment diversity

Europe. The company also achieved a for the offshore, HPI and wind energy solid 50 per cent increase in sales in Rus- sub-segments. sia, Turkey, Poland, India as well as Abu Dhabi.

(HPI), Infrastructure, Offshore and Stor- the years ahead. age Tanks. Over the past five years, the company has worked to identify a number of sub-segments in these categories, each of which requires a different approach to sales, specific industry expertise and product refinements. This focus on developing concepts for specific segments has been highly effective. For example, in the Offshore (new construction) segment, Jotun secured contracts at a value more than 35 per cent higher than 2010.

more than USD six billion, the protective Jotun has also worked to ensure it can coatings industry provides anti-corrosion compete for mega-projects that often inand fire protection to oil and gas facilities, volve multinational stakeholders located power generation stations, heavy industry, in different countries. This process restorage tanks and infrastructure projects quires focused customer management and such as stadiums, bridges and airports. borderless coordination across Jotun's Most of these projects are developed by Divisions to ensure Jotun effectively manlocal businesses, municipal governments ages international project specifications. and regional authorities but some involve In this way, Jotun can leverage its global multinational developers working with a presence to win more high profile projects global network of engineers, architects and gain the confidence of key market

of global suppliers (including Jotun) that Jotun's success in protective coatings. By compete for larger, high profile projects. offering high quality, premium coatings solutions developed for specific industry segments, the company can more effec-In 2011, Jotun recorded positive sales tively position itself as a preferred supgrowth compared with the year before. plier of specialist coatings. In 2011, the Despite uncertain economic conditions in company saw improved sales for Jotatemp Europe and political unrest in the Middle 650, which provides corrosion protection East and North Africa, Jotun continued to of structures exposed to extremely high grow, building on its strong market share and/or extreme low temperatures and is in the Asia Pacific region and Eastern working to develop specialised coatings

At present, sales of protective coatings represents about 21 per cent of Jotun's Jotun Protective Coatings has organised total revenues but with strong market poits business around different segments, in- tential in all the sub-segments, Jotun is in cluding Energy, Hydrocarbon Processing strong position to increase sales volume in



Last summer, Jotun was awarded a significant contract to supply protective coatings to seven main packages of the Takreer Ruwais Refinery Expansion Project in Abu Dhabi.

The project, developed to increase Takreer's refining capacity of crude oil by 417,000 bpd and nearly double its production of transportation fuels, involves a broad range of multinational stakeholders. Jotun got involved as early as 2009, helping Takreer develop coatings specifications for the project. At the same time, Jotun's specification management team in the USA worked closely with Bechtel, responsible for the FEED. The project was managed by Jotun Abu Dhabi, which secured the confidence of local contractors and coordinated with Jotun personnel in Dubai, Saudi, Turkey, China and Korea to secure packages overseas. The project is an excellent example of how Jotun can manage even the most complex mega-projects involving multinational stakeholders.

"To achieve strong growth potential, we must continue to develop the products, the expertise and the personnel to strengthen our market share in existing markets and seize opportunities in new industrial segments."



"While the newbuilding market is likely to slow in the next few years, Jotun's focus on product innovation and the maintenance and repair market will help secure our leading market position."

Geir Bøe, Divisional Vice President, Jotun Marine Coatings

Jotamastic 90

For the past 25 years, Jotun's Jotamastic range of primers has been the preferred choice for customers seeking lasting protection on aged steel and surfaces without optimal preparations, thus saving time and money during the maintenance process. In 2011, Jotun celebrated the successful launch of Jotamastic 90, an innovative surface-tolerant repair and maintenance primer based on advanced epoxy mastic technology. Jotamastic 90 is compatible with all Jotun topcoats, formulated with a proven hydrocarbon resin that provides excellent wetting and surface penetration, creating a highly durable coating.



Challenging markets ahead

Jotun continued to achieve strong results in the sale of marine coatings in 2011, despite persistent tonnage overcapacity issues in many segments. However, with the launch of new products and continued focus on building customer loyalty, the company is in good position to defend its leading market share in antifoulings.

Over the past three years, the shipping in- Marine has developed an integrated apdustry has undergone significant change. proach to Global Key Account Manage-The lingering effect of the global financial ment. Jotun has identified a number of crisis continues to depress freight rates global shipowners and assigned each one a in most segments, while the rising cost Key Account Manager. The KAM is supof fuel and an emerging debt-crisis in ported by a dedicated team of experienced the Eurozone has slowed investment in personnel responsible for coordinating all new tonnage. In addition, many vessels interactions with the customer to ensure ordered in more confident times are still quality uniform service worldwide. being delivered when global demand for marine transportation has not fully recov- **Product innovation** ered, further exacerbating tonnage capac- Product innovation remains a critical comity issues, especially in the tanker, bulk ponent of Jotun's success in the marine market. In 2011, the company launched carrier and container segments.

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Jotamastic 90, an epoxy mastic topcoat Positive sales growth and SeaConomy, an affordable coating in-Jotun recorded healthy sales volumes for troduced to support the company's premimarine coatings in 2011, especially in um SeaQuantum antifouling brand. Late China, Korea, Turkey and India. Sales last year, the company launched Hull Perwere satisfactory for specialised coatings formance Solutions (HPS), a new concept for the vachting market. However, new- to help standardise how coatings impact building activity is expected to decline fuel consumption and corresponding carover the next few years, which will impact bon emissions. The company is confident Jotun's sales going forward. that as more owners become familiar with HPS, the concept will help change the Despite these uncertainties, Jotun re- marine coatings industry and strengthen mains in good position to defend its lead- Jotun's position as a recognised industry ing market share in antifoulings. Over resource on hull performance.

the past three years, the company has focused product innovation, strengthen- Looking ahead, the rising cost of bunkering long-term relationships with owners, ing and emerging regulations targeting shipyards and repair yards (drydocks). It emissions have lead owners, operators should be noted that the number of vessels and charterers to focus on fuel reduction in the world fleet has never been higher, and life cycle analysis. By working more which should support more investment in closely with key customers, and investmaintenance and repair. To grow in this ing in the development of new products market, Jotun has taken steps to improve to improve hull performance, Jotun is in the efficiency of its seastock locations and a strong position to weather the uncertain worked more closely with global custom- markets that lie ahead. ers to build loyalty.

Building stronger relationships

Industry consolidation over the last decade has lead to the emergence of a number of larger multinational shipping companies with operations all over the world. To serve these demanding customers, Jotun 37

Martin Chew, Group Executive Vice President, Jotun Powder Coatings

Changing market perceptions

Rising customer demand for improved functionality, energy-saving solutions and more options for colours and textures has created significant opportunities in the Powder Coatings segment.

The powder coatings industry represents age racks, metal furniture and shelving, companies active in construction (Archi- ance. tectural), oil and gas infrastructure, waste the industrial market.

ment, powder coatings are attracting more tions. market interest from customers seeking sustainable coatings solutions. Because Making the case certain chemical compounds.

Sustainability meets functionality

developing powder coatings that cure at adds value. lower temperatures, helping customers reduce energy costs. Jotun's innovation process has also resulted in coatings ideal for new kinds of substrates, such as Medium Density Fiberboard (MDF). For example, the new Guard range and Era-Coat MDF, all come in flexible lower temperature cure options suitable for wood and plastic. Likewise, Guard Miles and Guard Miles+ have been designed to give more mileage together with good flow and optimal protection to suit diverse needs, allowing customers to coat more surfaces with less powder thus maximising operational efficiency.

To create value for equipment manufacturers of industrial and commercial stor-

a highly dynamic market serving dif- Jotun has also launched Guard Gaze, ferent industries and segments – from which comes in a number of colour shades manufacturers of domestic appliances and for manufacturers looking to enhance the automobiles (Industrial) to international value of their products through appear-

and water treatment facilities, among oth- In the Functional segment, Jotun provides ers (Functional). The ten largest interna- a Single Source Solution for pipeline coattional powder manufacturers supply about ings, allowing customers an extensive 40 per cent of the total powder market. range of powder and liquid coatings to The remaining 60 per cent is produced by meet all types of pipeline coatings needs. local suppliers, who are mostly active in In the Architectural segment, Jotun has introduced Jotun Façade, a TGIC-free powder coating designed for architects With rising global concern for the environ- seeking more sustainable coatings solu-

powder coatings do not contain Volatile Demand for improved functionality, op-Organic Compounds (VOCs) often found erational efficiency, sustainable solutions in some wet paints, powder coatings are and more options for colours and special also preferred in markets with strict envi- effects have created significant opportunironmental regulations limiting the use of ties in the powder coatings segment. By remaining attentive to customers preferences and continuing to invest in research and development, Jotun can strenghen In addition to providing customers with its position in this dynamic segment and a broad range of colours, Jotun is con- demonstrate that powder coatings are not tinuously challenging industry norms by a commodity, but a coating system that



"Our ambition is to let the market know that powder coatings are more than just a standard commodity available in different colours."

Designed by internationally renowned architectural firm RMJM, the muliple award-winning Varyap Meridian Project is Turkey's first Leadership in Energy and Environmental Design (LEED) registered project. Jotun supplied powder coatings to coat the project's window frames and surface panels, covering the whole facade with sixteen different colours of Jotun Super Durable powder coatings.

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"Jotun's success has been created by bold decisions taken in the past and decisions made today will have far-reaching consequences for the company for decades to come."

Odd Gleditsch d.y., Chairman of the Board

Investing in the future

Jotun's long-term organic growth strategy has helped the company emerge as a truly global player in the coatings industry. But with plans to commit significant resources to double Jotun's global production capacity, the company faces significant challenges.

Jotun's remarkable growth over the last ten years is due in large part with the company's entry into emerging markets in North Africa, the Middle East and Asia several decades ago. The success of these projects laid the foundation for Jotun's durable model that has since seen the company expand into more than 80 countries all over the world, generating positive shareholder value.

Today, Jotun has entered a new phase of development, committing to an ambitious investment programme to accelerate growth in existing and new markets. Jotun's strong balance sheet has and will support this growth. However, Jotun recognises that it takes more than investment capital, new factories, and additional personnel to succeed. Therefore, the Board of Directors has also actively supported initiatives to ensure the company manages this growth effectively and in ways consistent with Jotun values.

Over the past few years, Jotun has developed and invested in a broad range of group functions to facilitate the company's growth, such as Business Development to coordinate expansion efforts, Human Resources to recruit, train and retain employees, the Technical Department to streamline factory construction and improve operational efficiencies, among others. At the same time, the Board of Directors continues to actively support Jotun's efforts to reduce its impact on the environment and push for improvements Decisions taken today will have an imin health and safety.

competition in the development of more next generation. innovative and environmentally sustainable coatings solutions.



pact on company for many years to come. Jotun has demonstrated an ability to em-Another area that will help determine brace change without compromising its Jotun's ability to succeed ahead is re- corporate culture and strong values. By search and development. The Board of investing now in expansion projects and Directors will continue to support initia- systems to support Jotun's goals, the comtives that enable Jotun to stay ahead of the pany can ensure its future growth for the

Directors' Report

1. MAIN ACTIVITIES

By the end of 2011, Jotun's business activities included development, production, marketing and sales of a range of paint and coatings systems and products for surface treatment and protection. The Jotun Group is organised into four divisions:

and varnishes for the professional and DIY markets in Norway, Sweden, Denbinding agents.

Jotun Paints: Decorative paints in the Middle East and South East Asia, includ- Profits ing marine and protective coatings for local customers in the same regions.

regions.

Jotun Powder Coatings: Architectural, functional and industrial powder coatings in Scandinavia, Europe, the Middle East global economy, Jotun's business model and Asia.

comprises 74 companies in 43 countries, lion, compared with NOK 1,240 million office in Sandefjord, Norway.

2. REVIEW OF THE ANNUAL ACCOUNTS

In accordance with Section 4-5 of the assumption.

Transition to IFRS Strong demand for raw materials contin-With effect from 2011, including com- ued from 2010 into 2011 resulting in shortparable figures from 2010, Jotun has age of key raw materials, longer delivery transitioned to International Financial times and frequent price increases. For Reporting Standards (IFRS) from Nor- the group, the cost of goods sold rose 16% wegian Accounting Standards (NGAAP). compared with last year. Gross margin The purpose of the transition is to make continued to decline, although the price of financial information from Jotun more some raw materials levelled out during the Jotun Dekorativ: Decorative paints, stains easily understandable for a wider inter-last part of the year. Price increases and national group of readers. The transition other improvement measures were taken has a number of effects on the reported ac- in most product segments, but these were not sufficient to maintain the margin from mark and Iceland, as well as production of counts. Please see note 23 in the Accounts/ Annual Report regarding explanations of last year. Around mid-year the situation the transitional effects. eased following major events like the Euro zone turbulence, China's stricter monetary policy to curb inflation and a continued The group's total operating income was slow growth in the USA. Combined, this

NOK 10,659 million in 2011 compared led to slower world economic growth. with NOK 9,767 million in 2010. The com-Jotun Coatings: Marine and protective pany's long-term growth trend continued Associated companies and joint ventures coatings for industry and offshore in Eu- in 2011, with improved sales in most seg- consist of Jotun's equity interests in rope, the USA, South Africa, Australia ments and divisions, primarily ascribable South Korea, China, the UAE., Saudi and and North Asia, as well as decorative to improved markets particularly in Asia Yemen. These investments are presented products for local customers in the same and parts of the Middle East. However, according to the equity method on the line Middle East markets were affected by for associated companies and joint venthe Arabic Spring, and European markets tures. The group's share of the net result struggle with slow economic growth. De- ended at NOK 265 million compared with spite a number of unexpected events in the NOK 323 million in 2010. has proven to be resilient. **Financial position, capital structure**

Jotun has a worldwide network and is The group achieved a consolidated profit The Jotun Group had a positive cash posirepresented on every continent by sub- for the year of NOK 634 million compared tion of NOK 618 million at year end 2011 sidiaries and joint ventures. The group, to NOK 861 million in 2010. Group op- compared to a positive cash position of including Joint Ventures and associates, erating profit amounted to NOK 956 mil- NOK 717 million as of 31 December 2010. including 39 production facilities. In ad- in 2010. Net financial costs totalled NOK The group increased its investments in dition, Jotun has agents, sales offices and 63 million, and pre-tax profit amounted 2011 to NOK 796 million from NOK 512 distributors in a number of countries. The to NOK 893 million. Jotun's activities are million in 2010, and the sales growth also parent company, Jotun A/S, has its head subject to ordinary company tax in the resulted in more tied up working capital. countries in which the group operates. This led to an increase in the net debt of The tax amounted to NOK 259 million for the group. The net interest bearing debt 2011 representing an average tax rate of increased from a net cash position of NOK 29 per cent, slightly up from last year. 24 million at year end 2010 to a net debt position of NOK 837 million at year end Norwegian Financial Reporting Act, the The parent company, Jotun A/S, achieved 2011.

Board of Directors finds that conditions a total profit for the year of NOK 404 milare present for a going concern and the lion, compared to NOK 780 million in During 2011 Jotun A/S started using the accounts for 2011 are rendered on this 2010. The decrease is in part attributable to increased raw material costs, reduced funding source. At year end 2011 Jotun A/S dividends from subsidiaries, increases in had NOK 700 million of certificate loans. financial costs and write downs of shares Most of the external lending in the subsidiin subsidiaries.

and risk

short term certificate loan market as its main aries is short term local bank loans.



Board of Directors (from left to right): Einar Abrahamsen, Richard Arnesen, Torkild Nordberg, Odd Gleditsch d.y., Paul Jordahl, Ingrid Luberth, Birger Amundsen and Nicolai A. Eger.

2012. The NOK 2,000 million of long- rency swaps and options. term credit lines serves as a back stop for the certificate loans, and will be utilised if Allocation of profit for the year the short term certificate market dries up. The allocation of the total comprehen- Jotun continuously strives to improve the The NOK 2,000 million credit lines also sive income for 2011 is presented in the serve as a strategic reserve for short-term statement of changes in equity. Additionfinancing for the group companies.

The group's equity ratio was 55 per cent Free equity after the proposed dividend at the end of the year as opposed to 60 amounts to NOK 2,708 million. per cent the previous year. The reduction in equity ratio is attributable to increased The Board of Directors proposes the disinvestments in factories and growing op- tribution of an ordinary dividend of NOK erational working capital. The group is in 1.500 per share for the 2011 financial year. a sound financial position.

In its regular business operations, Jotun is Jotun Dekorativ exposed to risks relating to credit, inter- Jotun has strengthened its position in Scan- features to the Lady series. est rates, raw material prices, commodity dinavia with steady sales growth in 2011. To prices and currency exchange rates. To improve margins and profitability, internal reduce risk, Jotun has established proce- programmes focusing on prices and lowerdures for currency and commodity hedg- ing manageable cost have been initiated. ing as well as customer credit rating. Following instability in the global economy The mature markets in Norway, Sweand reduced margins mainly due to raw den and Denmark are characterised by material prices, Jotun has increased its fo- increasingly demanding customers and of the business.

credit lines of NOK 1,400 million that connected with the USD and USD-related mark's result improved satisfactorily after were available at year end. Additionally, currencies as well as the EUR. The group having undergone a significant improve-NOK 600 million of long-term credit lines hedges its currency risk through foreign ment programme. In Norway, Jotun is the were agreed in the first week of January exchange loans, forward contracts, cur- overall market leader with strong brands

ally, the Board of Directors proposes a dividend of NOK 513 million for 2011.

3. THE MARKET

ment. Jotun's position in Sweden has and thereby raise productivity.

Jotun A/S had committed long-term bank The main risk regarding exchange rates is strengthened in the last year. Jotun Denin both the consumer market and the professional market.

> customer's experience with Jotun and Jotun products. This is done by working closely with dealers and chain stores through in-store concepts and equipment. The division has also invested in more user-friendly web-enabled software for Multicolor tinting machines. Innovation and new product launches are crucial to strengthening Jotun's position and to combat private labelled products in the market. A number of new products, such as Lady Pure Color, were launched in 2011 adding a high quality product with new

Jotun's production structure in Scandinavia has been a challenge for years. A new state-of-the-art factory in Sandefjord has been constructed throughout 2011 and is expected to be operational in early 2012. The factory will house a number of automated systems that will improve worker cus on improvement measures in all parts a complex, highly competitive environ- safety, bring flexibility to the processes

Jotun Coatings

The division's overall result was satisfactory as the division delivered growth in both the Marine and Protective segments in 2011. The result was, however, affected by low margins mainly due to the raw material situation. Like the other divisions. prove profitability.

The Marine market is expected to remain challenging in the years to come and Jotun's focus is on product innovation as well as moving resources from the newhold in the repair and maintenance market. This will enhance Jotun's market position as the number of vessels in the world fleet has never been higher. Furthermore, Jotun plier for ship owners. To achieve this, key account programmes, new and innovameasures. The Hull Performance Concept carbon emissions.

growth in 2011, especially in the offshore market. The company expects further growth also in the years to come and the segment is in a good position to gain an even stronger foothold in new industries, such as mining and renewable energy. innovative epoxy mastic coating which Asia, opened in Nilai, Malaysia in 2011. among other innovations and programmes will enhance Jotun's effort to take a lead- Entering new markets in line with the segmentation of the division's products ing position in selected markets.

gions and markets, which in turn reduces exposure to economic risks and downturn proved its ability to adapt to different economic conditions and it is well positioned overall strategy of the Jotun Group.

Jotun Paints

Jotun Paints continued its long-term The division's growth trend continued in growth trend recording positive develop- 2011 with overall improvement in both ment in both sales value and volume in sales value and volume. The 2011 results 2011. The regional and segment diversity were affected by unrest in the Middle enabled the division to deliver strong re- East, the difficult situation in Europe, as sults despite political unrest and slower well as raw material prices, which have all a number of steps have been taken to im- growth in many of the division's major impacted the profitability. markets in the Middle East and Northern Africa. In countries like Yemen, Libya. There are significant possibilities in Asia. der construction in China, expected to be

Syria and Jordan, poor security and lim- and the division entered the Chinese marited access to fuel and raw materials made ket in 2011. A new production unit is unconditions very difficult in 2011. operational in 2012. Overall growth has building segment to gain a stronger foot- The division's margins have been under led to a need for improved production capressure and measures to stem the negapacity also elsewhere and steps have been tive impact of raw material price increases taken to fulfil this need. The supply chain were taken throughout the organisation. situation in Europe is up for evaluation with a view to improving the structure

continues to aim to be the preferred sup- Jotun remains the market leader in the and gaining optimum efficiency. Middle East and strives to strengthen its position in South East Asia, in both The division is positioned to be outside tive products and concepts are important existing and new markets. The division the commodity market, and innovations launched Lady Effects in the Middle East and concepts are being developed to is an example of the latter, making it pos- and Strax Easy Clean in South Asia in support this strategic direction and fulsible to document how quality coatings re- 2011, which complimented well Jotun's al- fil demanding customer needs. In 2011 duce fuel consumption and corresponding ready sustainable product range. Majestic the division launched the Guard product EcoHealth and Jotashield Extreme (tem- range allowing customers to coat more perature reducing exterior coating) were surfaces with less powder. Furthermore, The Protective segment saw significant introduced in more countries in South East the new products cure at lower tempera-Asia during 2011. An efficient production ture, which represents a major innovation and supply structure is crucial for a leading leading to reduced energy cost and lower market player, and the division continues carbon footprint at the customer side. The to invest in improved and new facilities to environmental aspect is a rising concern meet the demand for capacity in growing and since powder coatings do not contain markets. A new state-of-the-art production VOCs, the division offers an alternative to Jotun launched Jotamastic 90 in 2011, an facility, the largest factory in South East wet paints.

Jotun Group's organic growth strategy is along with improvement programmes and a focus for the division. The division will launching innovative solutions to the cus-Jotun is well positioned in different re- typically develop sales in countries where tomers, the division is in a strong position economic stability has created increased to grow along with the significant oppordemand for paints. In 2011 Jotun took tunities in the years to come. in the shipping market. The division has steps to expand in countries like Laos, Cambodia and Pakistan.

to secure future growth in line with the The division has demonstrated that it ficient research and development (R&D) continue ahead.

Jotun Powder Coatings

Through regional diversity, an extensive

4. RESEARCH AND DEVELOPMENT

Future oriented, highly skilled and efcan generate growth even in difficult cir- resources are crucial in order to support cumstances. Jotun expects the division's Jotun's market positions. Over the years strong growth over the past years will Jotun has built an active R&D function located in the head-quarters in Sandefjord, gional needs.

Within the coatings business, new and Training more stringent environmental legislation Developing knowledge is of kev importechnology and more sustainable products employees attended this training. and solutions to various markets.

process ensures that development and sales as well as customer needs.

5. COMPETENCE DEVELOPMENT

Jotun invests in development of employees in order to bring about continuous In 2011 each employee in Jotun had an avcompany and the employee. The Jotun Academy contains Jotun's internal train- Working environment Jotun ran around 150 academies covering all factories in order to avoid recurrence. more than 2,000 employees.

6. HEALTH, SAFETY AND **ENVIRONMENT (HSE) Goals and activities**

All Jotun's activities shall be carried out in accordance with local laws and regu- per one million working hours (H1-value) Challenges ahead lations and Jotun HSE standard. Occu- was 5.5, the same level as in 2010. The Jotun views seriously all HSE deviations, pational diseases shall be prevented and H1-value for Jotun A/S was 4.3 compared and has a vision of zero tolerance in relaphysical and psychological good health with 0.6 in 2010. promoted. Life and property shall be safeguarded, and our environmental footprint Absence due to sickness for the group in throughout the organisation to ensure a minimised.

ISO 14001 and OHSAS 18001. In addition with 5.1 per cent in 2010. a revised and improved Jotun HSE standard was introduced in 2011.

level. However, there is need for improve- requirements. ments in some units.

supported by regional laboratories. This Jotun recognises the importance of main- A CO2 footprint analysis based on Scope decentralisation is important for ensuring tenance for factory safety, but also for on- 1 and 2 of the International Greenhouse more effective product development with time deliveries. Benefits of the ongoing Gas Protocol has been carried out. The proximity to the different market and re- maintenance improvement programme total emissions from our activities are are now visible.

is applied. As a responsible company, it is tance for Jotun in achieving long-term The total electrical consumption was important that Jotun is in the forefront of and healthy growth. The Jotun Operathe legislative development so that qual- tions Academy is a two-week internal ity substitutes can in time replace prod- training programme primarily aimed at been reduced by 6 per cent. ucts containing banned raw materials or technical staff in management positions. components. A substantial part of R&D This programme covers a large number The group generated 18,000 tonnes of resources are employed in developing new of elements relating to HSE. In 2011, 54 waste in 2011, with 10,900 tonnes clas-

volved in a cross-functional network. This three-day gathering for all HSE coordiper cent in 2011, the same as in 2010. nators was arranged, to ensure learning innovations are linked to marketing and across regions and to support competence There were no discharges to water or soil development. Jotun companies with pro- in 2011 causing any significant pollution duction facilities are required to have an to the environment. "HSE day" with relevant training.

improvement and shared value for the erage of 7.3 hours specific HSE training.

ing courses which cover learning in Hu- A tragic accident took place in the raw maman Resources, Sales, Purchasing, R&D, terial store in one of our factories in China Operations, Technical Sales Support and in July, when an operator was killed by ries, and only minor damage was caused Management in addition to stand alone a falling pallet of raw materials. Several to equipment. All of the fires were extincourses and e-learning modules. In 2011 measures have since been implemented in guished by Jotun's own staff.

> with 85 in 2010. The number of injuries electrical equipment will be carried out. resulting in an absence of one day or more

2011 was 1.6 per cent; unchanged from safe and healthy working environment for 2010. Absence due to sickness in Jotun all employees. 35 companies are now certified according A/S was 4.5 per cent in 2011 compared

Environment

Air emissions from the factories mainly Group HSE carried out 14 HSE audits of consist of solvents and marginal emis-Jotun's production facilities in 2011. The sions of dust. Some factories have abateresults from these audits indicate that ment systems for waste water and all some of the factories have a good HSE factories are operating in line with local

61,900 tonnes of CO2 equivalents. Relative to the volume produced this is a reduction of 6 per cent compared to 2010.

110,900 MWh. Relative to the volume produced the electricity consumption has

sified as hazardous waste. Corresponding figures for 2010 were 16,600 tonnes, All Jotun companies with production of which 10,500 tonnes were hazardous Through Jotun's structured innovation facility have a HSE coordinator who re- waste. The volume of waste generated process, the R&D function is tightly in- ceives HSE training annually. In 2011 a relative to the volume produced was 2.5

Safetv

Four fires registered in 2011 had the potential to cause significant injury to personnel or damage to property, compared to three in 2010. In addition some early stages of fire or small fires were reported. None of the fires in 2011 resulted in inju-

The Board emphasises that fire incidents For the group as a whole, 82 injuries were are unacceptable and that there is need for reported resulting in lost-time-due-to- an even stronger focus in this area. Special injury (LTI) absences in 2011, compared measures to avoid fire incidents related to

tion to serious incidents. Jotun continues to communicate the importance of HSE

7. CORPORATE RESPONSIBILITY

Jotun conducts its business operations with loyalty, care, respect and boldness in the interest of customers, suppliers, employees, shareholders, the environment and society at large. This is a true Corporate Responsibility (CR) commitment, well anchored in the Board and Group Management. As a result of the CR commitment, Jotun policies and conduct are where Jotun operates.

was launched to communicate Jotun's re- 2010 and 32 per cent in 2009). sponsible position towards the environenhance Jotun's commitment to work actively against corruption.

8. DIVERSITY

areof crucial importance in order to support the group's organic growth strategy. Therefore, Jotun invests a lot in country, regional and cultural interactions and meeting points. Cross-border assignments, network meetings and internal competence development programmes and opportunities for the group. ensure that Jotun employees are exposed to and value differences and diversity.

Jotun A/S has employees with disabilities, and will to the extent that it is possible adjust working conditions to ensure that disabled persons can work in the company.

tions that report to the President & CEO and the United States.

Muluton

Odd Gleditsch d.y.

built on UN Human Rights, ILO conven- are female. Of those with personnel re- To support an organic growth strategy, tion and UN's Global Compact principles sponsibility in Jotun A/S, 22.6 per cent development of people is of great imporas well as local regulations in the locations are women (18.7 per cent in 2010 and 15.5 tance. Jotun invests considerably in difper cent in 2009). Women make up 9 per ferent competence programmes to secure cent of skilled workers (10 per cent in 2010 such development, to build loyalty among Over the last years, Jotun has boosted ac- and 9.5 per cent in 2009), while the cor- employees and to offer exciting opportivities to structure its CR work. Among responding percentage for women among tunities benefiting both employees and other focus areas in 2011, Jotun GreenSteps office staff is 33 per cent (33 per cent in Jotun long term.

ment. Furthermore, Jotun launched new The Jotun Group has a firm and profession- als is likely to continue to put pressure on policies, training and awareness tools to al recruitment policy, tools and practices securing equal opportunities regardless of Marine market will impact results ahead. culture, ethnicity, religion, gender and age. In the short term, the company has taken

9. FUTURE PROSPECTS

Diversity and cultural understanding In the face of a turbulent macro-economic out the organisation and to lower costs. environment in the past few years Jotun has proved its ability to adjust to challeng- Jotun's differentiated approach to difing market conditions with a differentiated approach. This enables Jotun to continue with its ambitious growth strategy

AllAmor

Ingraduboth

Ingrid Luberth

Addition

Einar Abrahamsen

Financially the rising cost of raw materiprofits, and an expected slowdown in the steps to manage these potential risks and continues to improve efficiency through-

ferent markets helps mitigate risk. The group's presence in high-growth countries like China, India, Brazil and Russia that represents both significant challenges is likely to offset slower growth in more mature markets.

Operational efficiency and production ca- In spite of challenges in a number of difpacity are of crucial importance and a sig- ferent markets, Jotun expects to continue nificant investment programme was initi- its growth with stable results in the year ated in new and existing markets. In 2011, to come. With its solid business model, Jotun opened new facilities in Malaysia a sound financial foundation with satisand Singapore and continued to move for- factory liquidity and a good equity base, ward on a number of other construction Jotun is in a good position to invest fur-Two of the nine senior management posi-projects in Norway, China, Brazil, Russia ther in line with a well proven organic growth strategy.

> Sandefjord, Norway, 16 February 2012 Board of Directors Jotun A/S

Richard Arnesen

i. hondbay Torkild Nordberg

Birger Amundsen

Birger Amundsen

Nicolai A. Eger

Morten Fon President & CEO

Jotun Group

Consolidated statement of income

1 JANUARY - 31 DECEMBER (NOK thousand)	2011	2010
Operating Revenue	10 658 991	9 767 290
Share of profit of associated companies and joint ventures	265 002	323 458
Cost of goods sold	-6 220 856	-5 366 042
Payroll expenses	-1 674 822	-1 530 335
Other operating expenses	-1 825 061	-1 693 374
Depreciation, amortisations and write downs	-247 573	-261 123
Operating profit	955 680	1 239 874
Finance income	99 455	54 072
Finance costs	-162 180	-94 930
Profit before tax	892 955	1 199 016
Income tax expense	-258 650	-337 815
Profit for the year	634 305	861 201

On page 48 and 49 you find extracts from the Jotun Group annual accounts and should be read in connection with the full set of account that can be obteined in a separete Annual Report.

Consolidated statement of financial position

ASSETS	
Non-cu	rrent assets
Deferred	tax assets
Other in	tangible assets
Fixed as:	sets
Investme	ents in associated companies and join ventures
Other in	vestments
Pension	assets
Derivativ	ve financial instruments
Other lo	ng-term receivables
Total no	on-current assets
Current	assets
Inventor	ies
Trade ar	nd other receivables
Cash an	d cash equivalents
Total cu	irrent assets
TOTAL	ASSETS
-	AND LIABILITIES
Equity	
Equity Share ca	pital
Equity Share ca Other eq	ipital quity
Equity Share ca Other eo Non-cor	ipital quity htrolling interests
Equity Share ca Other eo Non-cor	ipital quity htrolling interests
Equity Share ca Other ed Non-cor TOTAL	ipital quity htrolling interests
Equity Share ca Other ec Non-cor TOTAL	apital quity htrolling interests EQUITY rrent liabilities
Equity Share ca Other ed Non-cor TOTAL I Non-cu Pension	apital quity htrolling interests EQUITY rrent liabilities liability
Equity Share ca Other ec Non-cor TOTAL Non-cu Pension Deferrec	apital quity ntrolling interests EQUITY rrent liabilities liability d tax
Equity Share ca Other ec Non-cor TOTAL Non-cu Pension Deferrec Provisior	apital quity ntrolling interests EQUITY rrent liabilities liability d tax
Equity Share ca Other ed Non-cor TOTAL I Non-cu Pension Deferred Provisior Interest-	apital quity atrolling interests EQUITY rrent liabilities liability d tax
Equity Share ca Other ed Non-cor TOTAL I Non-cu Pension Deferred Provisior Interest- Interest-	apital quity htrolling interests EQUITY rrent liabilities liability d tax hs bearing debt
Equity Share ca Other ed Non-cor TOTAL I Non-cu Pension Deferred Provisior Interest- Interest- Total no	apital quity ntrolling interests EQUITY rrent liabilities liability d tax ns bearing debt free long term debt
Equity Share ca Other ed Non-cor TOTAL I Non-cu Pension Deferred Provisior Interest- Interest- Total no Current	apital quity ntrolling interests EQUITY rrent liabilities liability d tax hs bearing debt free long term debt on-current liabilities
Equity Share ca Other ed Non-cor TOTAL I Non-cu Pension Deferred Provisior Interest- Interest- Total no Current Interest-	apital quity atrolling interests EQUITY rrent liabilities liability d tax as bearing debt free long term debt on-current liabilities : liabilities

TOTAL EQUITY AND LIABILITIES

31.12.11	31.12.10
142 755	111 031
138 318	65 685
2 331 819	1 818 204
945 912	851 893
8 248	15 939
6 214	21 544
-	14 601
168 890	138 157
3 742 157	3 037 055
	1 498 089
	2 483 887
	716 552
5 397 912	4 698 528
9 140 069	7 735 582
102 600	102 600
	1 477 722
4 846 891	4 4// /25
78 411	85 501
78 411	
78 411	85 501
 78 411 5 027 902	85 501
78 411 5 027 902	85 501 4 665 824 160 820
78 411 5 027 902 173 090 14 106	85 501 4 665 824 160 820
78 411 5 027 902 173 090 14 106	85 501 4 665 824 160 820 9 492
78 411 5 027 902 173 090 14 106 155 823	85 501 4 665 824 160 820 9 492 107 958
78 411 5 027 902 173 090 14 106 155 823 4 067	85 501 4 665 824 160 820 9 492 107 958 10 783
78 411 5 027 902 173 090 14 106 155 823 4 067 28 415	85 501 4 665 824 160 820 9 492 107 958 10 783 19 843
78 411 5 027 902 173 090 14 106 155 823 4 067 28 415	85 501 4 665 824 160 820 9 492 107 958 10 783 19 843
78 411 5 027 902 173 090 14 106 155 823 4 067 28 415 375 500	85 501 4 665 824 160 820 9 492 107 958 10 783 19 843 308 896
78 411 5 027 902 173 090 14 106 155 823 4 067 28 415 375 500 1 451 219	85 501 4 665 824 160 820 9 492 107 958 10 783 19 843 308 896 682 248
78 411 5 027 902 173 090 14 106 155 823 4 067 28 415 375 500 1 451 219 2 285 448	85 501 4 665 824 160 820 9 492 107 958 10 783 19 843 308 896 682 248 2 078 613
78 411 5 027 902 173 090 14 106 155 823 4 067 28 415 375 500 1 451 219 2 285 448 3 736 668	85 501 4 665 824 160 820 9 492 107 958 10 783 19 843 308 896 682 248 2 078 613 2 760 861
78 411 5 027 902 173 090 14 106 155 823 4 067 28 415 375 500 1 451 219 2 285 448 3 736 668	85 501 4 665 824 160 820 9 492 107 958 10 783 19 843 308 896 682 248 2 078 613 2 760 861

Consolidated statement of cash flows

(NOK thousand)	2011	2010
Cash flow from operating activities		
Profit before tax	892 955	1 199 016
Share of profit of associated companies and joint ventures	-265 002	-323 458
Dividend paid from associated companies and joint ventures	226 269	264 802
Tax payments	-177 802	-111 223
Gains/losses on sale of fixed assets	8 734	3 728
Depreciation	247 573	261 123
Change in inventories, trade receiables and trade creditors	-582 598	-484 388
Change in accruals, provisions and other	-46 793	-105 180
Net cash flow from operating activities	303 336	704 420
Cash flows from investing activities		
Proceeds from sale of property, plant and equipment	7 033	10 516
Purchase of property, plant and equipment	-867 024	-552 201
Net cash flow used in investing activities	-859 991	-541 685
Cash flows from financing activities		
Proceeds from borrowings	937 139	313 213
Cash payments for new lending	-167 615	-158 853
Dividend paid to equity holders of the parent	-256 500	-225 720
Dividend paid to minority interests	-41 781	-46 644
Net cash flow from financing activities	471 243	-118 004
Net currency translation effect	-13 217	-9 744
Net increase/(decrease) in cash and cash equvivalents	-85 412	44 731
Cash and cash equivalents at beginning of period	716 552	681 565
Cash and cash equivalents at end of period	617 923	716 552

On page 50 you find extracts from the Jotun Group annual accounts and should be read in connection with the full set of account that can be obteined in a separete Annual Report.

Executive summary of the financial statement for 2011

General

sociates are presented as net interest based the tax rate in the Norwegian holding juon the actual shareholding. New subsidi- risdiction at 28 per cent. aries during the year were Jotun Kazakhstan, Jotun Romania, Jotun Algerie and Investments Jotun (Cambodia).

First time adoption of IFRS

for 2010 have been transformed to IFRS in Norway, China and USA represent the meaning there are no changes in accounting major part of the investments. principles between 2010 and 2011.

Revenue

10,659 million. The growth of 9 per cent is non-current assets in the balance sheet. primarily ascribable to improved markets particular in Asia and parts of the Middle Working Capital East. Considering the full revenues in as- To facilitate revenue growth, net invest- is higher. sociates and joint ventures, total sales of ment in operational working capital (in-Jotun branded products was NOK 14.742 ventory, trade receivables and suppliers) million.

Operating profit

per cent compared to 2010, ending up The net interest bearing debt increased with an operating margin of 9 per cent from a net cash position of NOK 24 million (2010: 12.7 per cent). The whole year was at the 2010 year end to a net debt position influenced by higher raw material costs of NOK 837 million at the 2011 year end. which only partly were offset by increased During 2011 Jotun A/S started using the sales prices. Increase in other costs than short term Certificate loan market as its raw materials was in line with the general main funding source. At the year end sales growth.

sociates and joint ventures totalling NOK and unrestricted long term credit lines 265 million (2010: NOK 323 million) are as a back stop for the Certificate loans. reported in a single line of the consolidat- Another NOK 600 mill was added to the ed income statement as an operating item. credit lines in January 2012.

Profit for the year

The consolidated financial statement con- Profit for the year amounted to NOK 634 Shareholders' equity (including nonsists of fifty-seven subsidiaries (more than million (2010: NOK 861 million). Net fi- controlling interests) increased to NOK 50 per cent ownership), four joint ventures nancing charges for the year are still at 5,028 million due to the net effect of net in China/HK and Korea (50 per cent own- a low level but increasing from last year. income NOK 634 million, other compreership) and seven associated companies in This is mainly related to high level of in-hensive income of NOK 26 and payment U.A.E., Saudi and Yemen (less than 50 per vested capital. Net financial costs ended of the dividend for 2010 (declared in 2011) cent ownership). Subsidiaries are consoli- NOK 63 million (2010: NOK 41 million). of NOK 298 million. The equity ratio is dated with the full amount independent of The group effective tax rate was 29 per still strong at a level of 55 per cent (2010: shareholding while joint ventures and as- cent (2010: 28.2 per cent) slightly above 60 per cent).

Total purchase of property, plant and equity until finally declared in 2012. equipment (PP&E) and intangible assets amounted to NOK 867 million for 2011 Cash flow The Jotun Group's consolidated financial (2010: NOK 552 million). This represents Operating activities in 2011 resulted in a statements have been prepared in accord- 8.1 per cent of operating revenue. Total in- cash inflow of NOK 303 million (2010: ance with International Financial Report- vestment in PP&E for the purpose of pro- NOK 704 million). The change compared ing Standards (IFRS). The financial state- ducing Jotun branded products was NOK with 2010 is due to lower operating result ments for 2011 are Jotun Group's first IFRS 989 million. New factory in Malaysia and and increased working capital related to financial statements. Comparable figures construction in progress of new factories the growth in operating revenues. Workforce

joint ventures amounts to NOK 946 million

amounted to NOK 583 million (2010: NOK 484 million).

Operating profit in 2011 declined by 23 Net interest bearing debt

Jotun A/S had NOK 700 million of short term Certificate loans. Additionally the Jotun's share of net result after tax in as- Group had NOK 1,400 million of unused

Shareholders equity

The proposed dividend for Jotun A/S for 2011 amounting to NOK 513 million, will according to IFRS not be recognised in

At year-end 2010, Jotun employed 6,013 Jotun's share of total equity in associates and staff for ongoing business in Jotun A/S and its subsidiaries (2010: 5,577 staff). In Operating revenue for the group was NOK (2010: NOK 852 million), and is reported as addition another 2,283 employees were employed in associates and joint ventures. The increase in total workforce has mainly been in Asia, where growth in business



Algeria Image: Sart, Algiers 70 Australia Image: Sart, Algiers 100 Brazil Image: Sart, Start 100 Bulgaria Jotun Brasil Imp. Exp. & Industria de Tintas Ltda., Rio de Janeiro 100 Bulgaria Jotun Bulgaria EOOD, Sofia 100 Cambodia Jotun (Cambodia) Ltd., Phnom Penh 100 China Jotun Coatings (Zhangjiagang) Co. Ltd., Zhangjiagang 100 Jotun COSCO Marine Coatings (GZ) Co. Ltd., Guangzhou 50	P 9 9
Brazil Jotun Brasil Imp. Exp. & Industria de Tintas Ltda., Rio de Janeiro 100 Bulgaria Jotun Bulgaria EOOD, Sofia 100 Cambodia Jotun (Cambodia) Ltd., Phnom Penh 100 China Jotun Coatings (Zhangjiagang) Co. Ltd., Zhangjiagang 100 Jotun COSCO Marine Coatings (GZ) Co. Ltd., Guangzhou 50	P P P
Bulgaria Jotun Bulgaria EOOD, Sofia 100 Cambodia Jotun (Cambodia) Ltd., Phnom Penh 100 China Jotun Coatings (Zhangjiagang) Co. Ltd., Zhangjiagang 100 Jotun COSCO Marine Coatings (GZ) Co. Ltd., Guangzhou 50	P P
Cambodia Jotun (Cambodia) Ltd., Phnom Penh 100 China Jotun Coatings (Zhangjiagang) Co. Ltd., Zhangjiagang 100 Jotun COSCO Marine Coatings (GZ) Co. Ltd., Guangzhou 50	P
China Jotun Coatings (Zhangjiagang) Co. Ltd., Zhangjiagang 100 Jotun COSCO Marine Coatings (GZ) Co. Ltd., Guangzhou 50	P
Jotun COSCO Marine Coatings (GZ) Co. Ltd., Guangzhou 50	P P
	P
Jotun COSCO Marine Coatings (HK) Co. Ltd., Hong Kong 50	
Jotun COSCO Marine Coatings (Qingdao) Co. Ltd., Qingdao 50	
Jotun Paints (H.K.) Ltd., Hong Kong 100	
Cyprus 🧊 Jotun Cyprus Ltd, Limassol 100	
Czech Republic Jotun Powder Coatings (CZ) a.s., Usti nad Labem 100	Ρ
Denmark Jotun Danmark A/S, Kolding 100	
Egypt El-Mohandes Jotun S.A.E., Cairo 70	Р
Finland Nor-Maali OY, Lahti 33	Ρ
France Jotun France S.A.S., Paris 100	
Germany Jotun (Deutschland) GmbH, Hamburg 100	
Greece Jotun Hellas Ltd. Piraeus 100	
India 💿 Jotun India Pvt. Ltd., Pune 100 P	Р
Indonesia P.T. Jotun Indonesia, Jakarta 99	Ρ
P.T. Jotun Powder Coatings Indonesia, Jakarta 100	Ρ
Ireland Jotun (Ireland) Ltd., Cork 100	
Italy Jotun Italia S.p.A., Trieste 100	
Kazakhstan 🤳 Jotun Kazakhstan L.L.P. Almaty 100	
Libya Jotun Libya J.S.Co., Tripoli 80	
Malaysia Jotun (Malaysia) Sdn. Bhd., Shah Alam 93	
Jotun Powder Coatings (M) Sdn. Bhd., Shah Alam 81	Ρ
Jotun Paints Sdn.Bhd., Nilai 100	
Morocco 🖈 Jotun Maroc SARL/AU, Casablanca 100	
Netherlands Jotun B.V., Spijkenisse 100	
Norway Jotun A/S, Sandefjord 100 P	Р
Jotun Powder Coatings (N) AS, Larvik 100	Р
Scanox AS, Drammen 100	Ρ



In addition to the companies listed above, the Jotun Group also owns a number of holding and inactive companies.

In addition to legal companies Jotun has branch offices, agents, distributors and licesees in Argentina, Azerbaijan, Bahrain, Belgium, Canada, Chile, Croatia, Domenican Republic, Ecuador, Estonia, Ghana, Haiti, Hungary, Iceland, Iran, Japan, Jordan, Kenya, Kuwait, Latvia, Lebanon, Lithuania, Malta, Mauritius, Mexico Monaco, Montenegro, Namibia, Netherland Antilles, New Zealand, Nigeria, Panama, Peru, Portugal, Puerto Rico, Qatar, Slovak Republic, Slovenia, Sri Lanka, Sudan, Suriname, Switzerland, Syria, Taiwan, Trinidad, Tunisia, Ukraine and Uruguay.

Sales Office

SHARE HOLDING %

cat		62	
rachi		100	
tan (Pvt.) Lda., Lahore		93	Ρ
la		100	
a		100	
ni		100	
burg		100	
li Arabia Co. Ltd., Dammam		49	Ρ
h		40	
ingapore		100	
) Ltd., Cape Town		100	Ρ
gnam		50	Ρ
		100	Ρ
rg		100	
land) Ltd., ChonBuri		100	Ρ
akarn		95	
Istanbul		100	Ρ
.S., Istanbul		100	Ρ
), Abu Dhabi		52	
E. Ltd. (L.L.C.), Dubai		47	Ρ
bai		42	
ne		100	
ixborough		100	Ρ
Flixborough		100	
e, LA		100	Ρ
td., Ho Chi Minh City	100		
en		26	

The Jotun Group



BOARD OF DIRECTORS Odd Gleditsch d.y., Chairman Birger Amundsen Einar Abrahamsen Ingrid Luberth Nicolai A. Eger Paul Jordahl **Richard Arnesen** Torkild Nordberg

CORPORATE ASSEMBLY

Olav Christensen, Chairma
Anne Cecilie Gleditsch
Bjørn Mellem
Bjørn Ole Gleditsch
Hilde Myrberg
Kjell Sundsli
Kornelia Eger
Leif Mo
Nils Petter Ekdahl
Terje Andersen
Terje V. Arnesen
Thore Kristiansen

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